

IDOX Enterprise: East Lindsey Building Control

Introduction

Just four weeks following the initial software installation, East Lindsey District Council (ELDC) went live with the IDOX Enterprise Business Unit for Building Control and Dangerous Structures.

Like many local authorities, East Lindsey have been striving not only to improve public service delivery, but also to enhance overall efficiency and performance levels internally.

The IDOX Enterprise Business Unit package, which includes the IDOX Enterprise Front End's performance monitoring software, fitted in perfectly with the Council's drive for both.

The IDOX Enterprise Business Unit delivers the IDOX Enterprise Front End software within a proven implementation model ensuring efficient projects and immediate results. Bringing together performance monitoring graphs, user workflow, workload management tools and an embedded web browser, the IDOX Enterprise Front End offers a consolidated overview of departmental performance.

Using the IDOX software, ELDC recognised that it stood to make significant productivity gains by being able to identify immediately any users' most important task, effectively monitor performance levels, and easily reallocate work from one member of staff to another at the click of a mouse.

Key members of ELDC's management team, including Fiona Payne, IT Specialist, adopted a hands-on approach throughout the project, participating in training sessions and getting to grips with the software early on.

ELDC recognised the potential of the IDOX Enterprise Business Front End software, and using the skills they learned during the Business Unit training course are already customising standard graphs and workflow tasks to help them better achieve their specific departmental targets.

“Initial impressions of the IDOX software have been very good, users have found it incredibly useful and reassuring to know how they are contributing to the overall performance of the department.

Being able to manage staff workloads by simply dragging and dropping has been a big positive.

The implementation process from start to finish was very efficient and smooth running.

The training in particular was excellent. The level of detail and the amount of information covered were spot on.”

**Gary Winterton, Director of
Lincolnshire Building Consortium**

If you would like to discuss how we might help you or would like further information, please contact:
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Case Study