

Idox Enterprise for Environmental Health



New Forest District Council have become the first UK authority to go live with Idox Enterprise for Environmental Health. The Council placed an order at the end of April 2009 and the implementation was signed off within one month.

A smooth installation into the existing environment was followed by a successful training programme for System Supervisors. Idox group have delivered the Idox Enterprise front-end with web browser, configurable workflow tasks and graphs, and dynamic management tools to help the department improve efficiency and performance.

“Thanks to a prompt Idox response and on-site training, Idox Enterprise was immediately installed and being used by key users within a couple of days.

The system is already benefiting staff by assisting them with their workloads, helping them to prioritise and also as a reminder.”

Louise White, Systems Manager at New Forest District Council



Key benefits

- > Allows field officers and managers to graphically visualise current workloads on an individual and team basis.
- > Allows managers to act rapidly on imbalances in workload by simply and visually reallocating or re-prioritising work.
- > Allows potentially serious issues to be visualised and acted on before they become critical.
- > Increases the potential to meet performance targets, KPIs and National Indicators by highlighting potential problems in advance.
- > Can reduce the occurrence of potentially stressful situations by allowing managers to equalise or better balance workloads.
- > Increases transparency of workload and performance.
- > Can improve team spirit, team co-operation and provide healthy competition.
- > Integrates with Uniform, Plantech and Idox thereby increasing the return on existing investment.

For more information or to arrange a demonstration please contact your Account Manager or email marketing@idoxgroup.com