

# Total Land Charges



Focussed on reducing costs, enhancing search quality and improving turnaround times

Idox Total Land Charges is fully customisable to suit your authority's structure, data and locality. It grows with you, drawing on your land charges register and data sources held by departments such as planning, to automatically produce responses to both LLC1 and CON29 requests, without the need for laborious manual data entry.

Where CON29 questions need to be completed by a specific department, the system will distribute requests for answers and collate them automatically. This allows you to reduce your workload as you extend the system throughout your authority.

The Solution is compliant with the National Land Information Service (NLIS) and is carefully designed to give you instant productivity in today's intensive Local Land Charges function.

Idox Total Land Charges gives you an intuitive spatial interface. When gathering information from data sources, users can specify graphical boundaries for the search, drawing on all relevant spatial and textual data from the underlying central database.

## Key benefits

- > Reduces costs - land charge searches are automated, meaning there's less manual collection and entry of data.
- > Improved citizen service - thanks to greater consistency in the data collected and the contents produced.
- > Faster responses to every search - data is gathered and answers are generated automatically.
- > Integrates with NLIS to meet the changing needs of citizens.
- > Allows control and visibility of all searches, including volumes and turnaround times, for trend analysis, auditing and effective day-to-day management.
- > Adaptable to new data sources, changes in question forms and evolving local government processes.
- > Support for local authority modernisation objectives.

**For more information or to arrange a demonstration please contact your Account Manager or email [marketing@idoxgroup.com](mailto:marketing@idoxgroup.com)**

## An integrated approach to efficiency

Local Land Charges is all about drawing data together and collating it in a usable format that answers standard and custom questions and submits them back to the searcher. Doing this manually – whether from multiple electronic sources or on paper – is time consuming and inefficient.

### NLIS integration

Through the Idox NLIS Gateway Connector, Idox Total Land Charges integrates closely with the NLIS hub. It can automatically receive online searches, including grid references and other spatial data, process them and submit completed forms online using XML. Handling NLIS enquiries in this way significantly reduces the cost that you incur for each search.

Total Land Charges has an integral rule base that validates the data it collects, ensuring that information entered manually by departments is picked up by the local land charges section and added onto the register.

### Manage Local Land Charges Register and GIS

Idox Total Land Charges manages your local land register and integrates with your GIS system. From these, it gathers spatial data to overlay with other information, to identify appropriate charges, restrictions and notices, such as smokeless zones.

### Idox Gazetteer Management System (GMS)

Idox Total Land Charges is also closely integrated with the Idox Gazetteer Management System (GMS) and other Idox modules. Through GMS, it has access to relevant land, people and property information gathered by the systems across all your authority's departments. By connecting all the data from the teams involved in the Local Land Charges process, it helps provide the more comprehensive and varied information required for CON29 searches.

The GMS also provides a link to national data held in the National Land and Property Gazetteer (NLPG). This ensures that data referencing is consistent across all systems, reduces errors and allows existing property definitions (such as BLPUs), to be used where appropriate.

## Public Access for Land Charges

Idox Public Access for Land Charges is a web based, service focussed solution designed to enhance your local land charges service. The Public Access solution allows any consumer (solicitor, citizen, personal search company etc) to submit a search request online and receive the search information electronically. Searches may be priced by the local authority to suit local circumstances.

## Flexible macro-based system for instant productivity

Idox Total Land Charges uses macros to draw information from the database and a wide range of other sources, and processes it to build and format appropriate answers for your LLC1 and CON29 forms. In this way, it drives efficiency and consistency by minimising data entry.

The macros are pre-configured to suit common questions and data sources and will immediately make a big difference to the efficiency of your answer generation process.

Many customers choose to go live with the standard macros for quick return on their investment, and then expand incrementally to build up their system and produce the full efficiency savings. This phased approach also allows time for you to convert any paper-based data repositories to suitable electronic databases.

